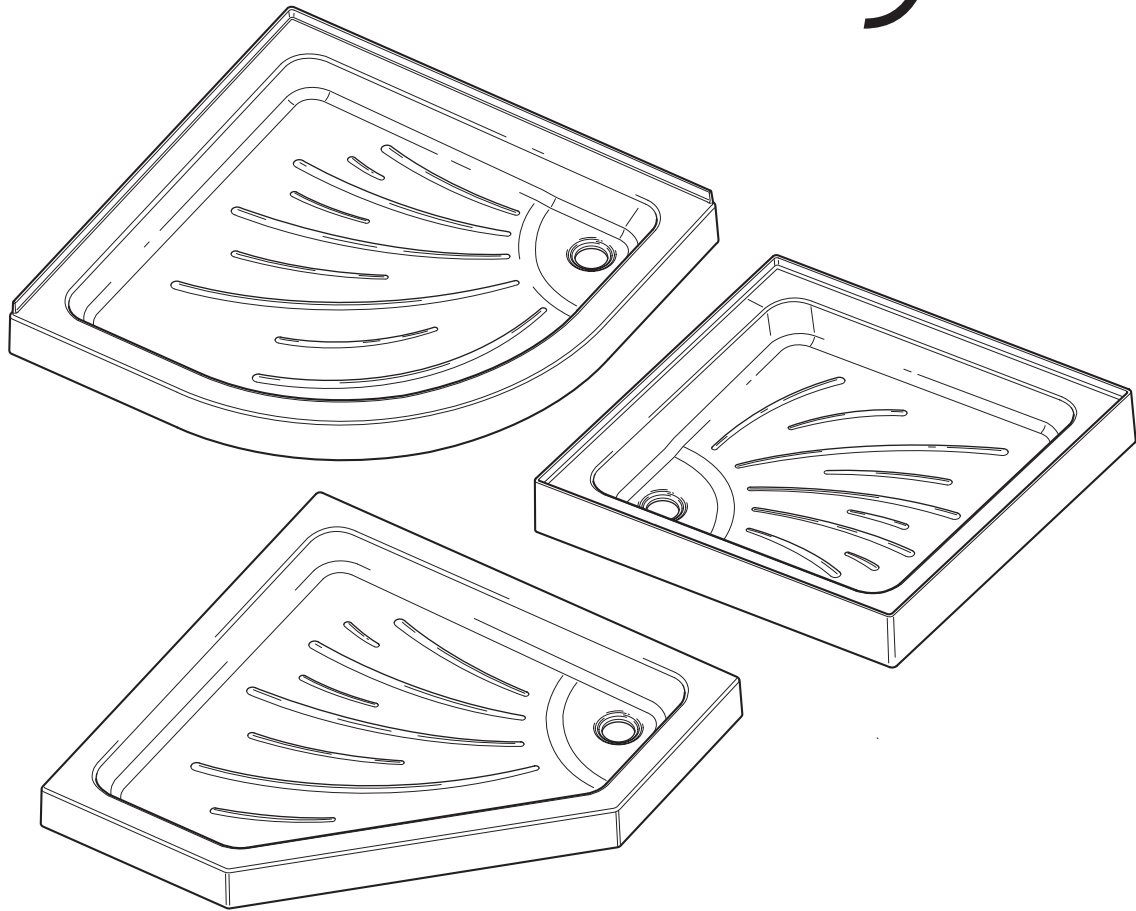


***mira***  
*Flight*



# **Shower Tray**

Riser and Non-riser  
**Installation and User Guide**

**These Instructions are to be left with the user**

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# Introduction

Thank you for purchasing a quality product. To enjoy the full potential of your new shower tray, please take time to read this guide thoroughly, and keep it handy for future reference.

**Important!** The shower trays featured in this manual are available for use as riser and non-riser products. Carefully unpack and check the tray for colour, size, general acceptability and compatibility with the shower enclosure and other bathroom furniture. Check for transit damage and report any faults immediately to your supplier. **No claims for the above will be considered after installation.**

**Mira Flight Shower Trays** - are available in various shapes and sizes with or without upstands and are all supplied with an 85 mm top access waste and trap.

**Mira Flight Riser Conversion Kit** - comprises of adjustable legs, panels, panel securing clips, corners and optional end pieces.

## Important Safety Information

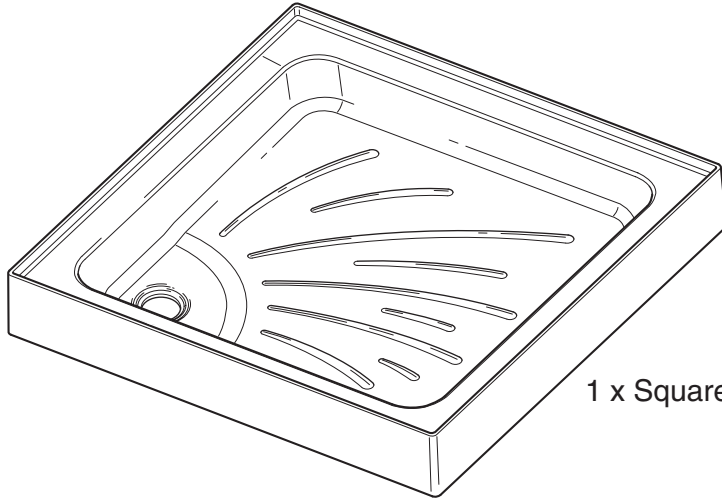
**Warning!** These products are precision-engineered and should give continued superior performance, provided:


1. They are installed and maintained in accordance with the recommendations given in this manual.
2. Periodic attention is given, as necessary, to maintain the product in good functional order. Recommended guidelines are given in the **Maintenance** section.

# Pack Contents

Tick the appropriate boxes to familiarise yourself with the part names and to confirm that the parts are included.








## Square or Rectangular Shower Tray



 1 x 85 mm Waste

1 x Square or Rectangular Shower Tray

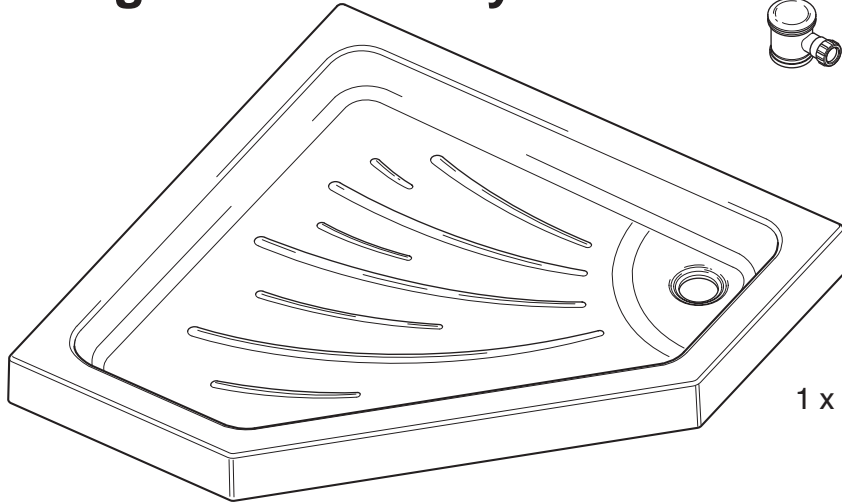
## Square/Rectangular Shower Tray Panel Kit

Description	Number Off		Checked <input checked="" type="checkbox"/>
	Square or 900 x 760 rectangular	Rectangle all other rectangles	
Adjustable Legs 	4	6	
Clips 	5	6	
Locators 	5	6	
Sticky Pads 	6	7	
90° Corner 	1	1	
End Pieces 	2	2	
Panels 	2	2	

# Pack Contents

Tick the appropriate boxes to familiarise yourself with the part names and to confirm that the parts are included.

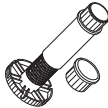

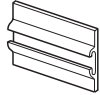




## Pentangle Shower Tray



1 x 85 mm Waste

1 x Pentangle Shower Tray

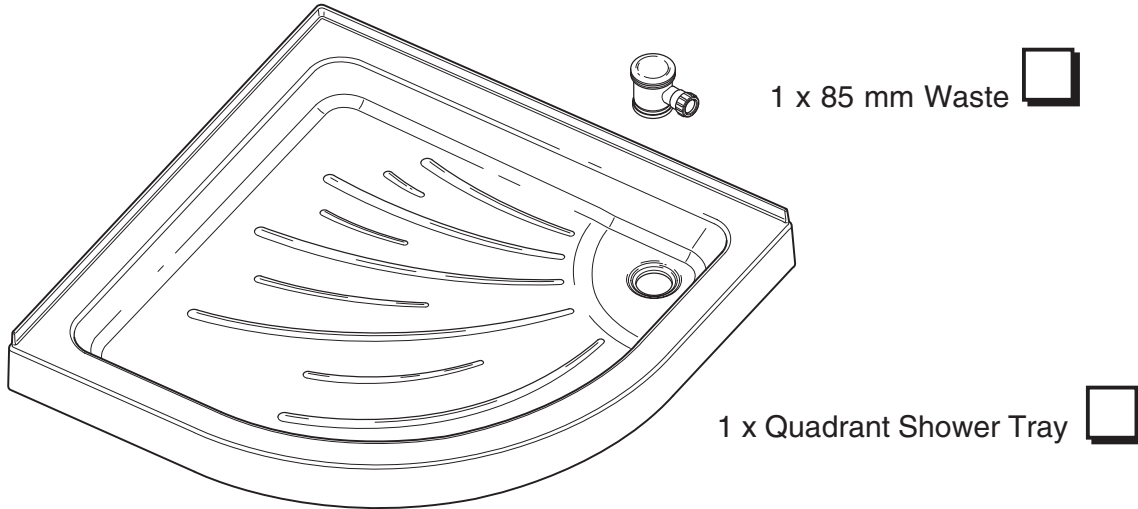
## Pentangle Shower Tray Panel Kit

Description	Number Off	Checked <input checked="" type="checkbox"/>
Adjustable Legs 	5	
Clips 	5	
Locators 	5	
Sticky Pads 	6	
135° Corner 	2	
End Pieces 	2	
Panels 	3	

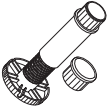
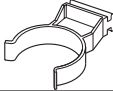




# Pack Contents

Tick the appropriate boxes to familiarise yourself with the part names and to confirm that the parts are included.

## Quadrant Shower Tray

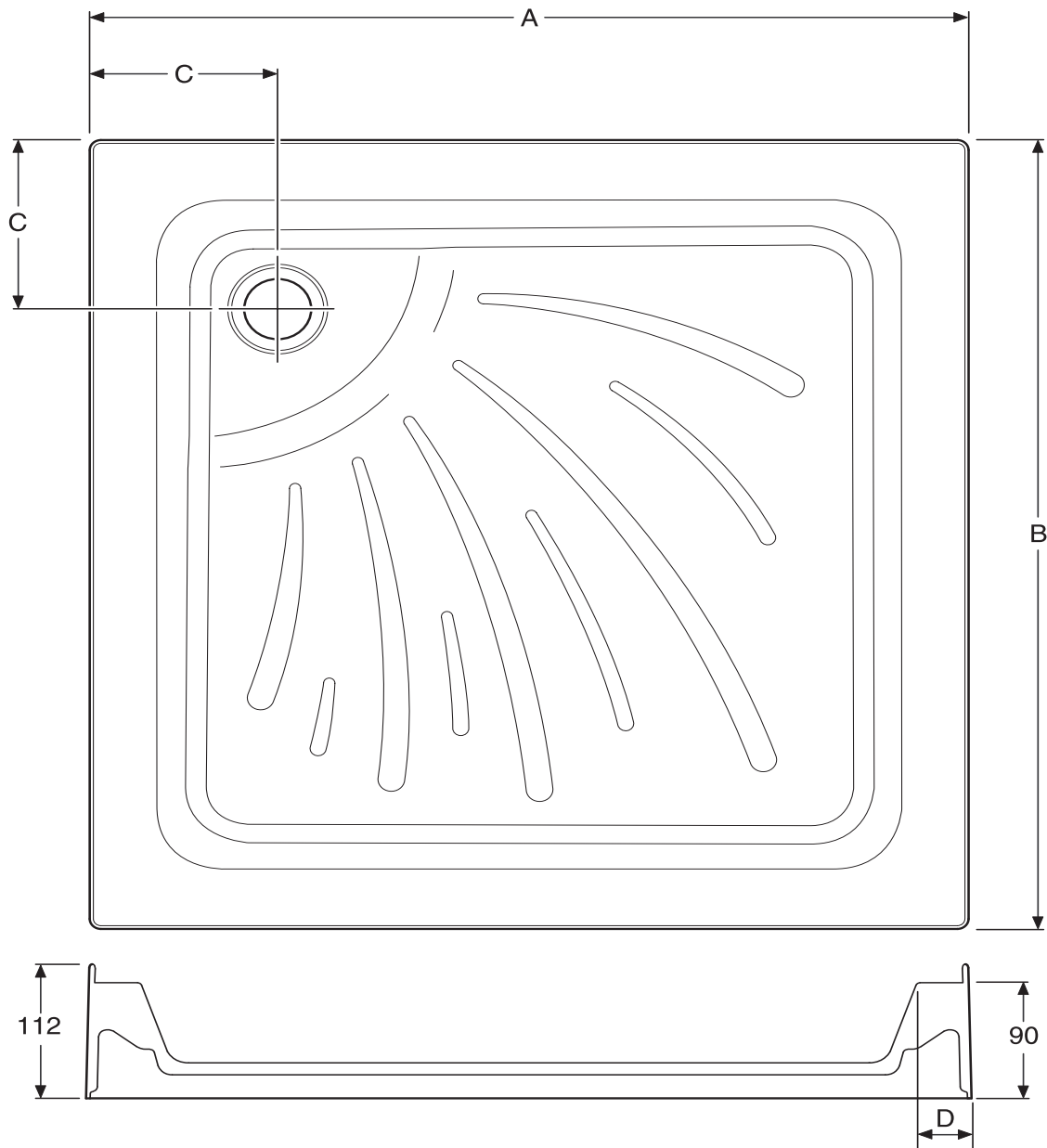


## Quadrant Shower Tray Panel Kit

Description	Number Off	Checked <input checked="" type="checkbox"/>
Adjustable Legs 	4	
Clips 	5	
Locators 	5	
Sticky Pads 	6	
90° Corner 	1	Not Used
Panels 	1	

# Dimensions

## Square or Rectangular Shower Tray

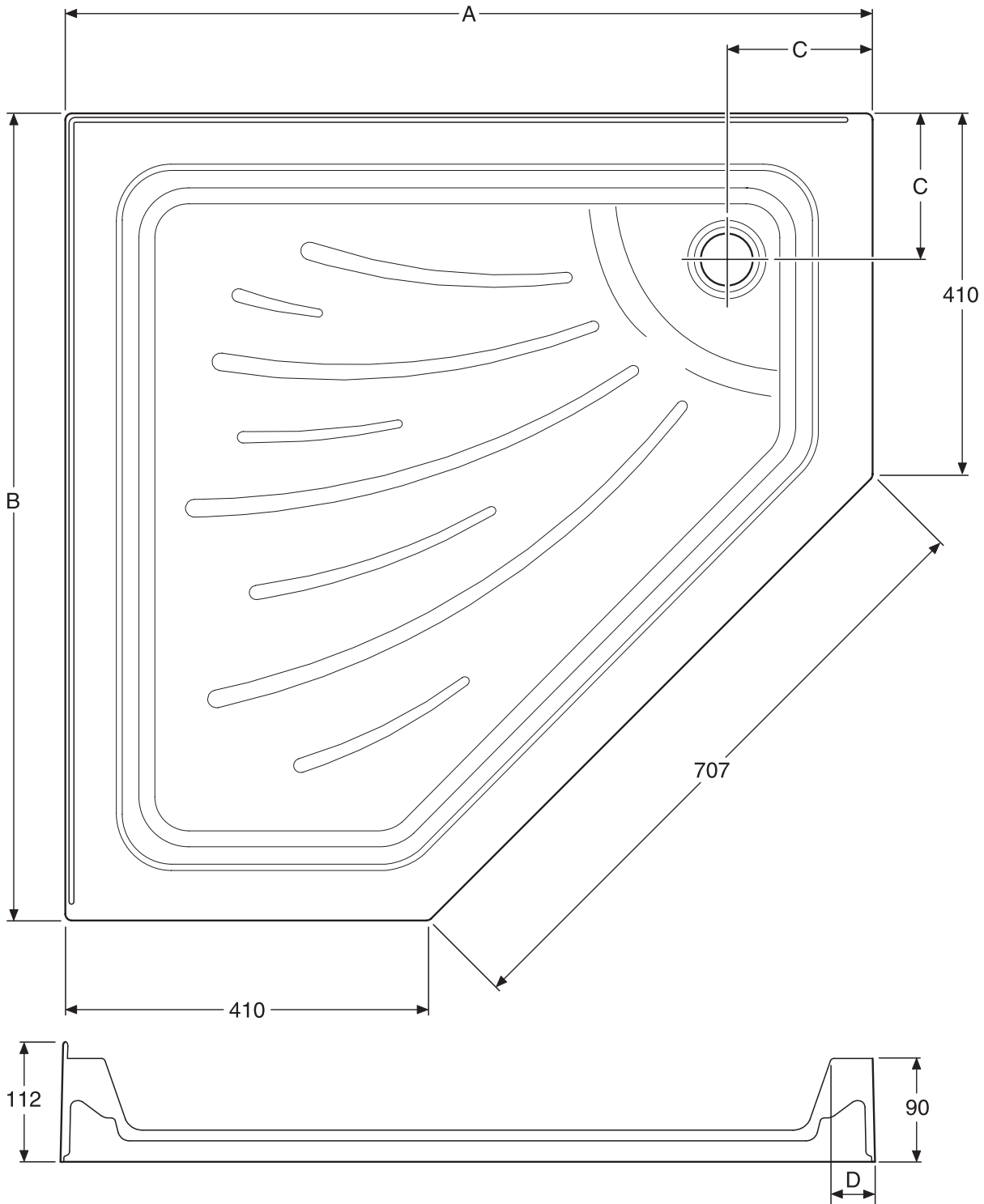


Flat Top					Upstand			
A	B	C	D	Legs	A	B	C	D
760	760	160	55	4	770	770	165	60
800	800	160	55	4	810	810	165	60
900	900	160	55	4	910	910	165	60
900	760	160	55	4	910	770	165	60
1000	760	160	55	6	1010	770	165	60
1000	800	160	55	6	1010	810	165	60
1200	760	160	55	6	1210	770	165	60
1200	800	160	55	6	1210	810	165	60
1200	900	160	55	6	1210	910	165	60

All Dimensions in Millimetres

# Dimensions

## Pentangle Shower Tray



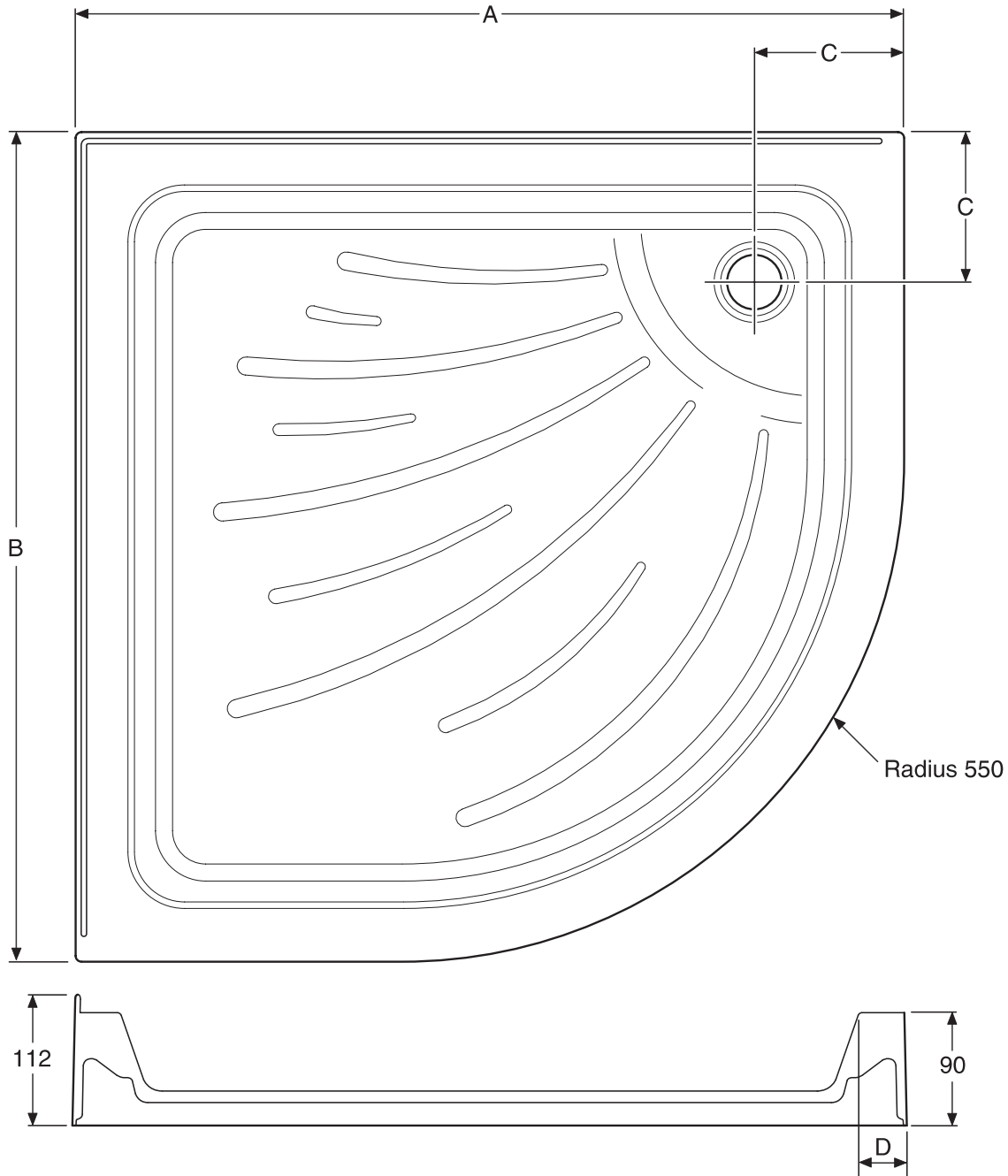
Flat Top					Upstand				
A	B	C	D	Legs	A	B	C	D	
900	900	160	55	5	910	910	165	60	

All Dimensions in Millimetres



# Dimensions

## Quadrant Shower Tray



Flat Top				Legs	Upstand			
A	B	C	D		A	B	C	D
800	800	160	55	4	810	810	165	60
900	900	160	55	4	910	910	165	60

All Dimensions in Millimetres

# Installation

Please read these instructions carefully before starting the installation procedure.

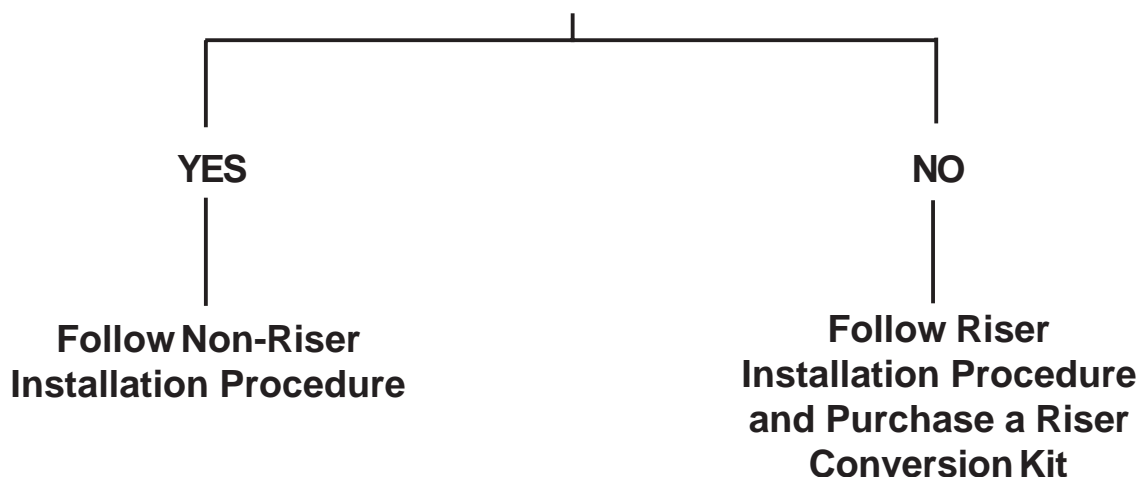
## Important Notes

- It is recommended that the shower tray is installed before tiling. This ensures that the tray is rebated into the plaster behind where the tile face will be, thus helping to achieve a watertight joint.
- With a rebate or partial rebate the amount of adjustment on the enclosure could be affected. Therefore make sure that the enclosure to be fitted has sufficient adjustment to mate with the shower tray.
- A waste with an 85 mm diameter flange must be used with these shower trays as supplied.

The first step of the installation is to decide whether you need a non-riser or riser installation for your tray. To find out answer these simple questions.

**1. If the floor is out of level by 1/4" (6mm) or more across the tray length the installation of a riser tray is recommended**

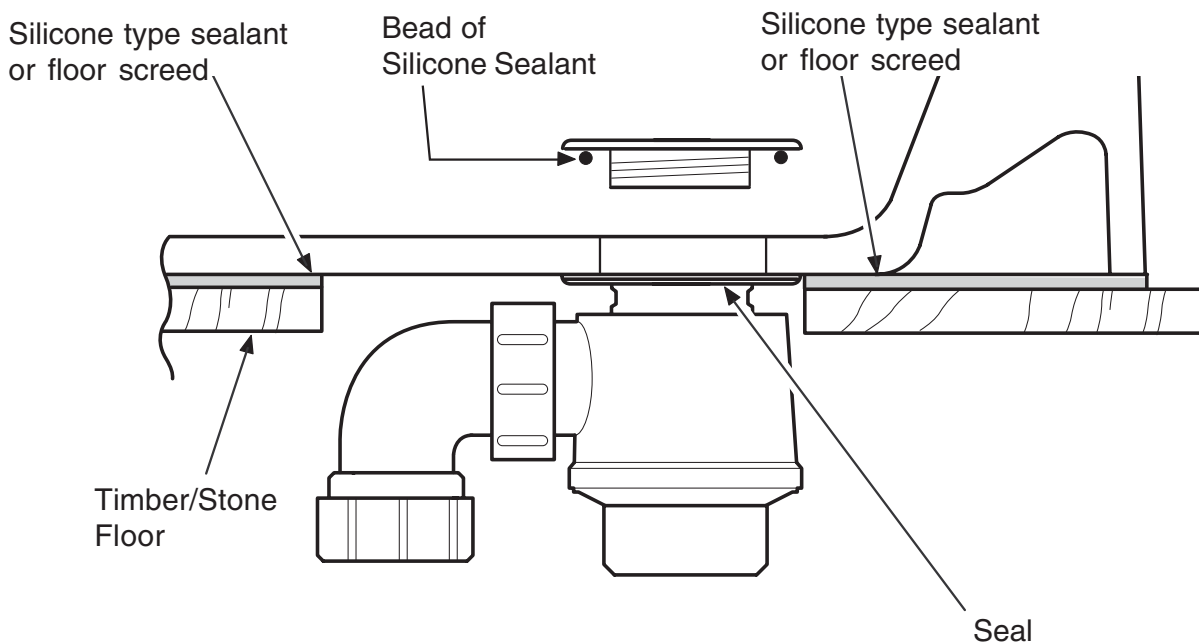
**2. Can a hole be made to fit the waste into the floor/timber/between the joists**



# Non-Riser Installation

## Non-Riser Installation Procedure

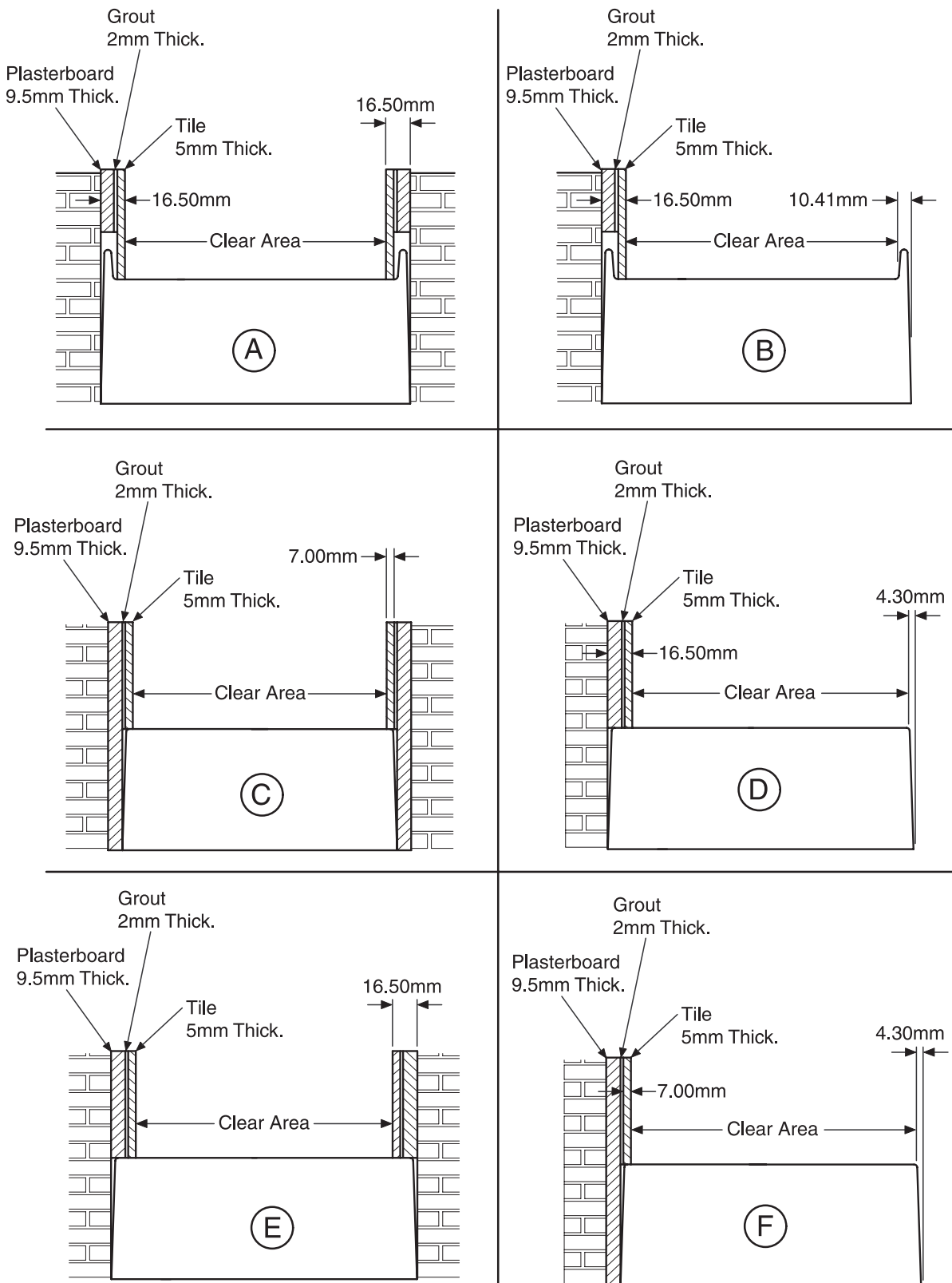
1. Remove the blue protective film from the waste area and the sides of the tray only. Leave the film intact on the base of the tray.
2. Fit the 85 mm top access waste (supplied) to the tray before setting down being careful not to overtighten. Make sure that the seal is in place. Additional beads of silicone sealant must be used (refer to Figure 1).
3. Position the tray up to the walls and rebate into the plaster as required (refer to Figure 2 for explanation). Remove the tray from its position.



## Installation of the Shower Tray

Figure 1

The figures shown below / above provide an indication of the type of typical recommended installation methods. It does not provide a fully detailed description for ALL installation methods / procedures.



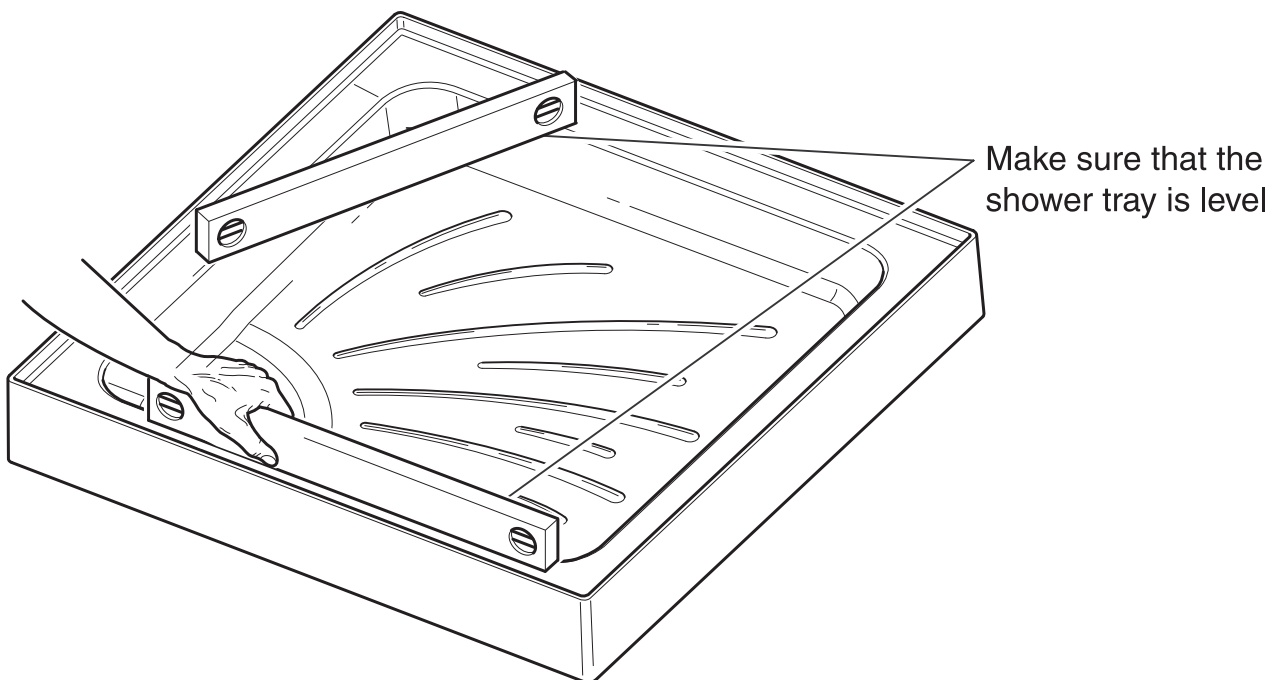
Note:- The amount of rebate effects the enclosure size.

## Rebating the Shower Tray

Figure 2

4. Ensure that the floor is clean, dry, firm and level. If siting your tray on a relatively level wooden/stone floor use a silicone based adhesive to bed the tray. Shims or wedges can be used for low spots on uneven floors. If the floor is a rough but relatively level stone floor it is suggested the installer uses a purposed made floor screed to smooth the area beforehand. Coat the ribbed underside of the tray with silicone sealant. Then press down into place ensuring the tray is positioned into rebates.
5. Ensure that the tray is level.

**Note!** Please note the bottom of the shower tray has a built in fall to allow for correct drainage. Therefore please check the edges of the tray with a spirit level (refer to Figure 3).



### Level the Shower Tray

Figure 3

6. Connect the waste pipe.
7. Seal the joint between the shower tray and adjoining wall with silicone sealant to provide a secondary seal.
8. The area is now ready for tiling.
9. Remove the protective film.

# Riser Installation

## Riser Installation Procedure

1. Remove the blue protective film from the waste area and to the sides of the tray only. Leave the film intact on the base of the tray.
2. Fit the cylindrical locking nuts onto the adjustable legs.
3. Set the adjustable legs to number 3 on the leg moulding - this will give the initial clearance for the waste supplied. Do not tighten the lock nuts!
4. Fit the adjustable legs into the holes on the back of the tray.

**Note!** A soft faced mallet can be used to aid installation.

5. Temporarily fit the waste outlet pipework and the trap to the tray. Adjust the height of the feet to give the required clearance.

**Note!** The feet must be adjusted so that the shower tray does not rock.

6. Position the tray up to the walls and rebate the tray and tray walls into the plaster (as required), refer to Figure 2.
7. Ensure that the tray is level.

**Note!** Please note the bottom of the shower tray has a built in fall to allow for correct drainage, therefore please check the edges of the tray with a spirit level. Adjust the height of the feet so that the tray is level in all directions (refer to Figure 3) and tighten the nuts.

8. Once the tray is level - tighten the individual lock nuts on the legsets and check the tray is firm and secure.
9. Tighten the waste being careful not to overtighten. Make sure that the seal is in place, additional beads of silicone sealant must be used (refer to Figure 1).
10. Seal the joint between the shower tray and adjoining wall with silicone sealant to provide a secondary seal.
11. The area is now ready for tiling.

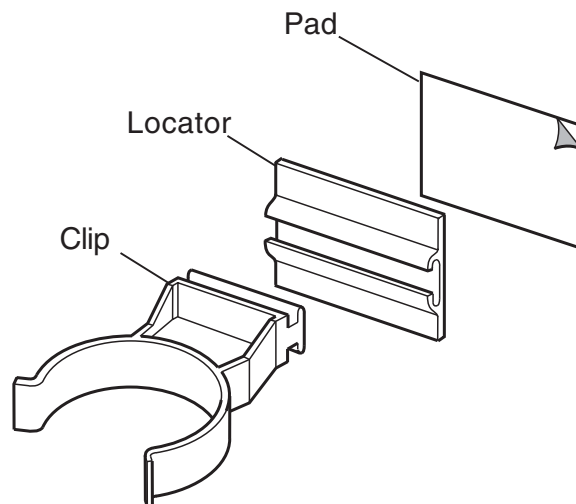
## Basic Panel Installation Procedure - Square/Rectangle

1. Cut the panel to length.

**Note!** When cutting to length, make sure that you take into account the amount of panel that goes into the corner connector and the end piece if required.

**Note!** The end piece is designed to be used against a flat wall surface and cannot be cut. The panel, however, can be cut or shaped to suit the wall profile e.g. skirting board.

2. Remove the backing from one side of each of the pads and stick the pads to back of locators.
3. Slide the locators onto the clips (refer to Figure 4).

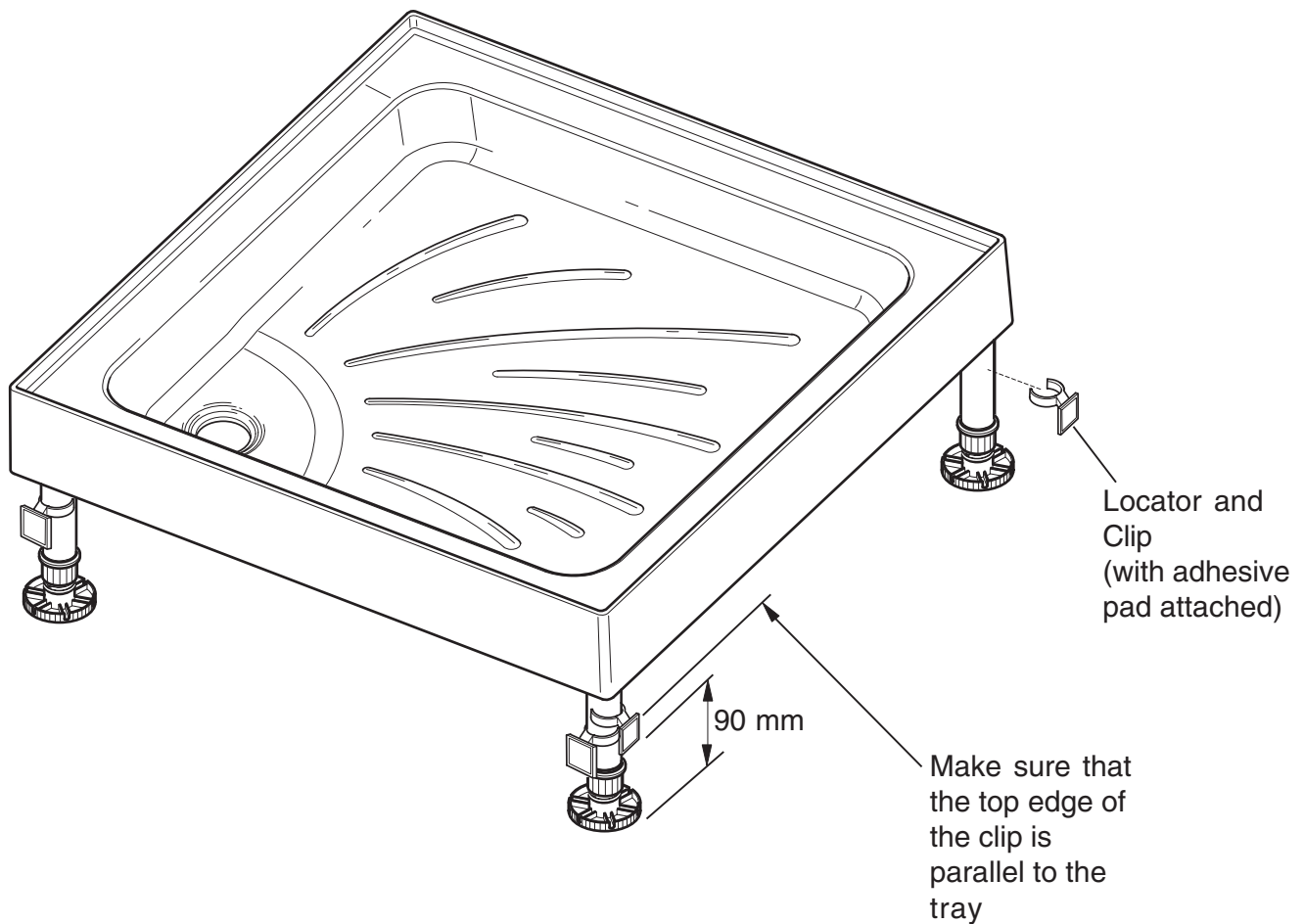


### Assemble the Panel Fixings

Figure 4

- Slide the clips onto the legs until the bottom edge of the pad is 90 mm from the floor. Where two clips are fitted on one leg, one of the clips can be inverted to allow both pads to be located at the same height.

Make sure that they are parallel to the tray edge (refer to Figure 5).



## Install the Locators and Clips

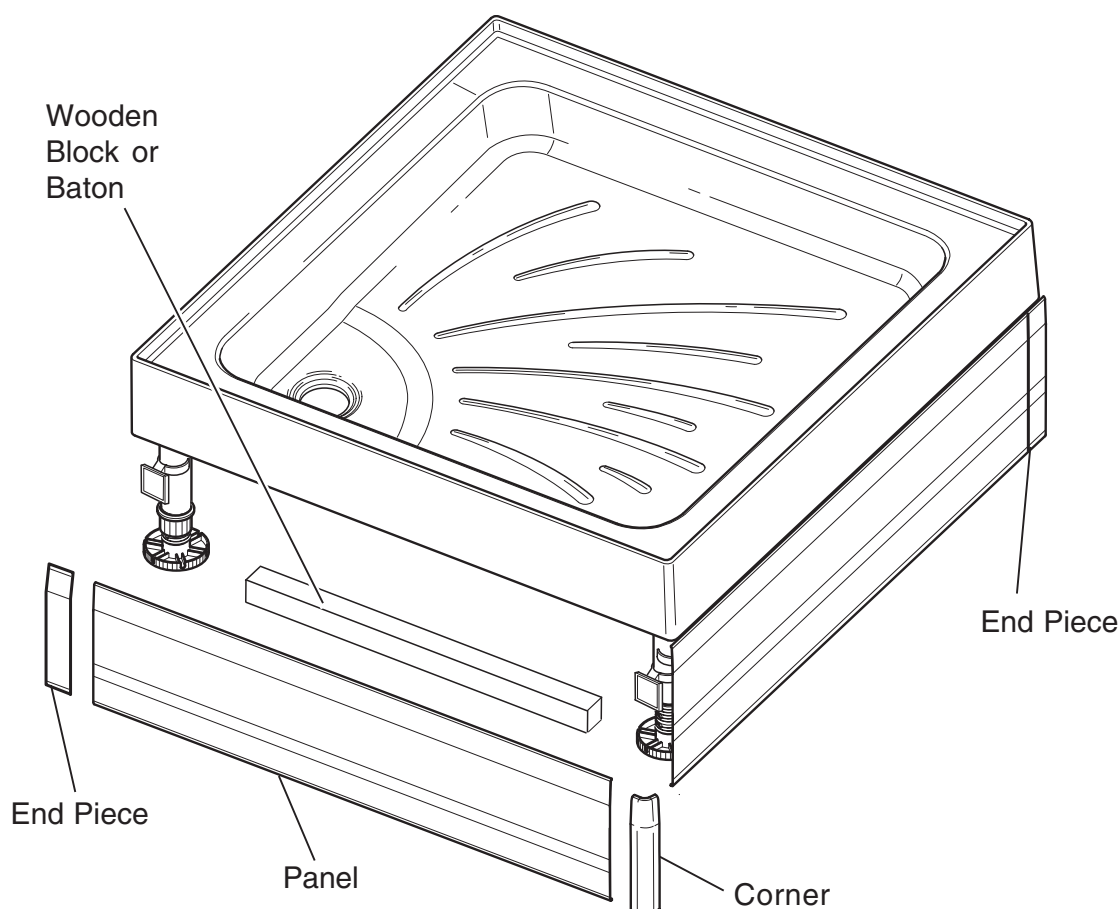
Figure 5



5. Offer up the panel to the tray with the grooves nearest the floor and make sure that the panel is the correct length.

**Note!** If extra panel stability is required, secure wooden blocks or batons to the floor along the rear edge of the panel as shown.

6. Remove the backing paper from the sticky pads and remove the protective film from the panel.
7. If required, fit the end piece onto the panel.
8. Starting at the wall end. Offer the panel up to the locator and press firmly. Continue along the panel making sure that it sticks correctly (refer to Figure 6).
9. Fit the end piece and the corner to the other panel.
10. Fit the corner onto the fixed panel and continue along pressing firmly.
11. Seal the top edge of the panel to the tray wall using a line of silicone sealant.



## Install the Panels

Figure 6

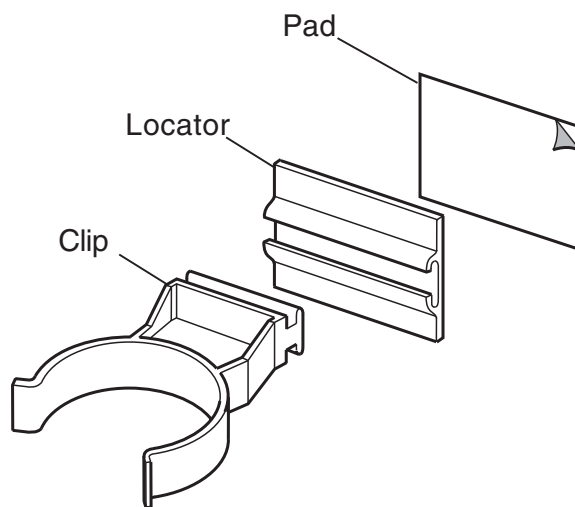
# Basic Panel Installation Procedure - Pentangle

1. Cut the panel to length.

**Note!** When cutting to length, make sure that you take into account the amount of panel that goes into the corner connector and the end piece if required.

**Note!** The end piece is designed to be used against a flat wall surface and cannot be cut. The panel, however, can be cut or shaped to suit the wall profile e.g. skirting board.

2. Remove the backing from one side of each of the pads and stick the pads to back of locators.
3. Slide the locators onto the clips (refer to Figure 7).

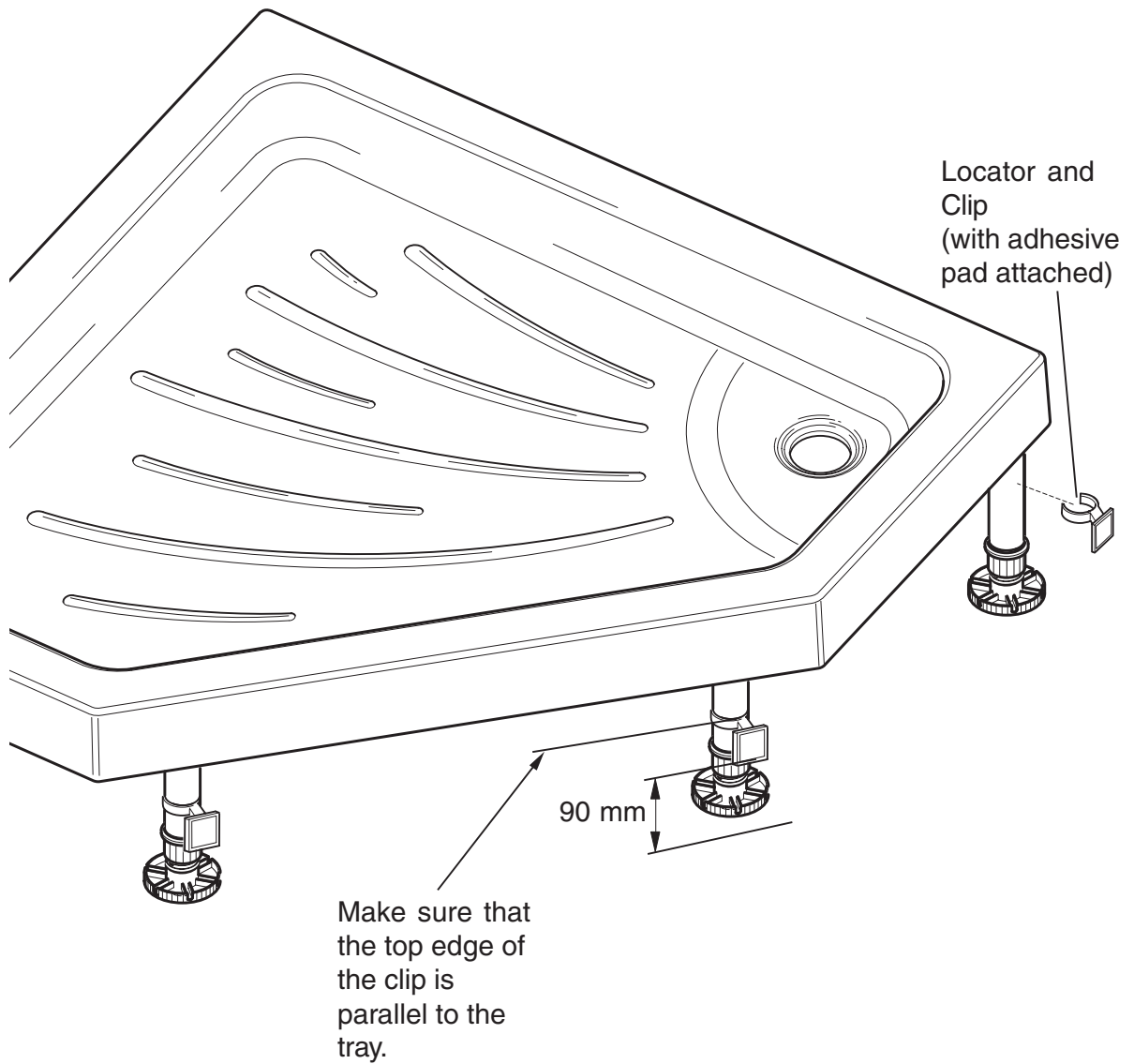


## Assemble the Panel Fixings

Figure 7

- Slide the clips onto the legs until the bottom edge of the pad is 90 mm from the floor.

Make sure that they are parallel to the tray edge (refer to Figure 8).



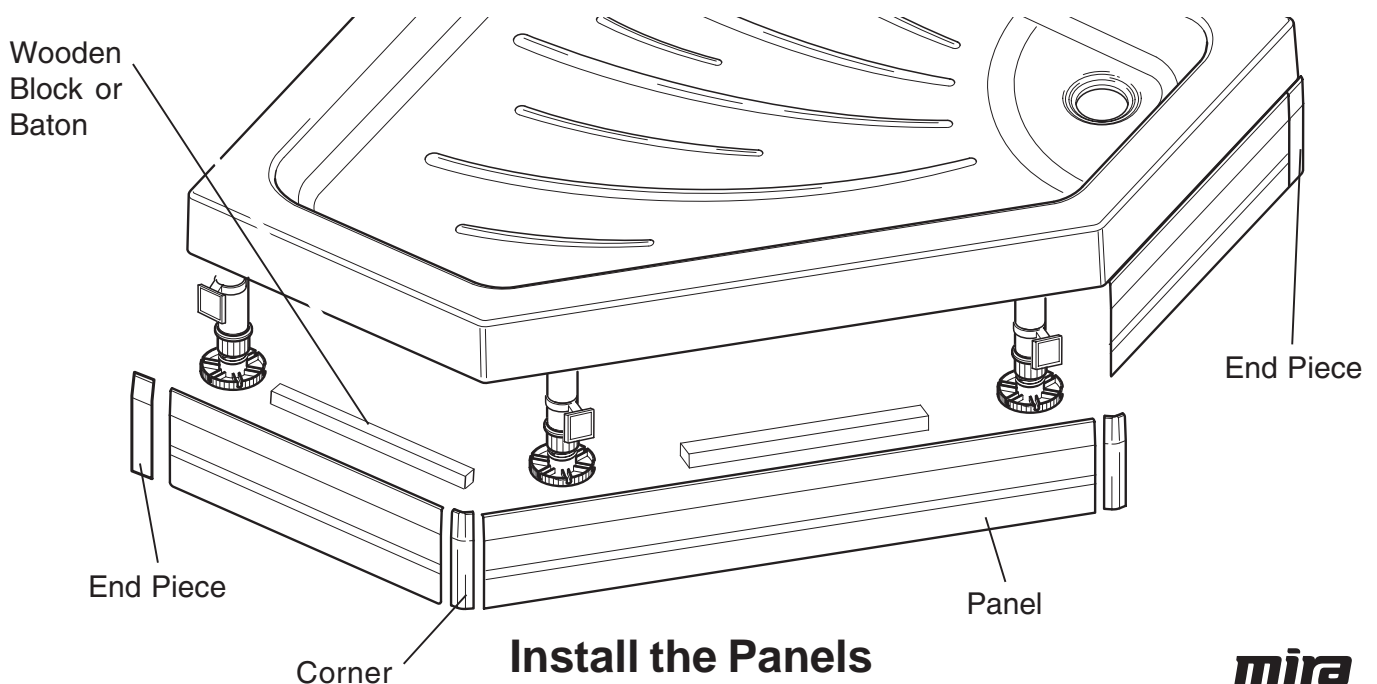
## Install the Locators and Clips

Figure 8

5. Offer up the panel to the tray with the grooves nearest the floor and make sure that the panel is the correct length.

**Note!** If extra panel stability is required, secure wooden blocks or batons to the floor along the rear edge of the panel as shown.

6. Remove the backing paper from the sticky pads and remove the protective film from the panel.
7. If required, fit the end piece onto one of the smaller panels (410 mm).
8. Starting at the wall end. Offer the panel up to the locator and press firmly (refer to Figure 9).
9. Fit the corner onto one end of the larger panel (710 mm) so that it fits onto the fitted panel.
10. Locate onto the fitted panel (410mm) and firmly press onto the pads.
11. If required, fit the end piece onto the other smaller panel (410 mm).
12. Fit the second corner onto one end of the panel (410 mm) so that it fits onto the fitted panel (710 mm).
13. Press the panel firmly onto the locators.
14. Seal the top edge of the panel to the tray wall using a line of silicone sealant.



### Install the Panels

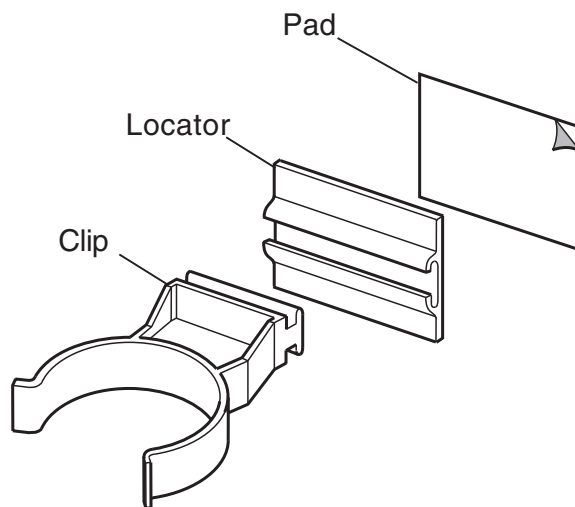
Figure 9

# Basic Panel Installation Procedure - Quadrant

1. Cut the panel to length.

**Note!** The panel can be cut or shaped to suit the wall profile e.g. skirting board.

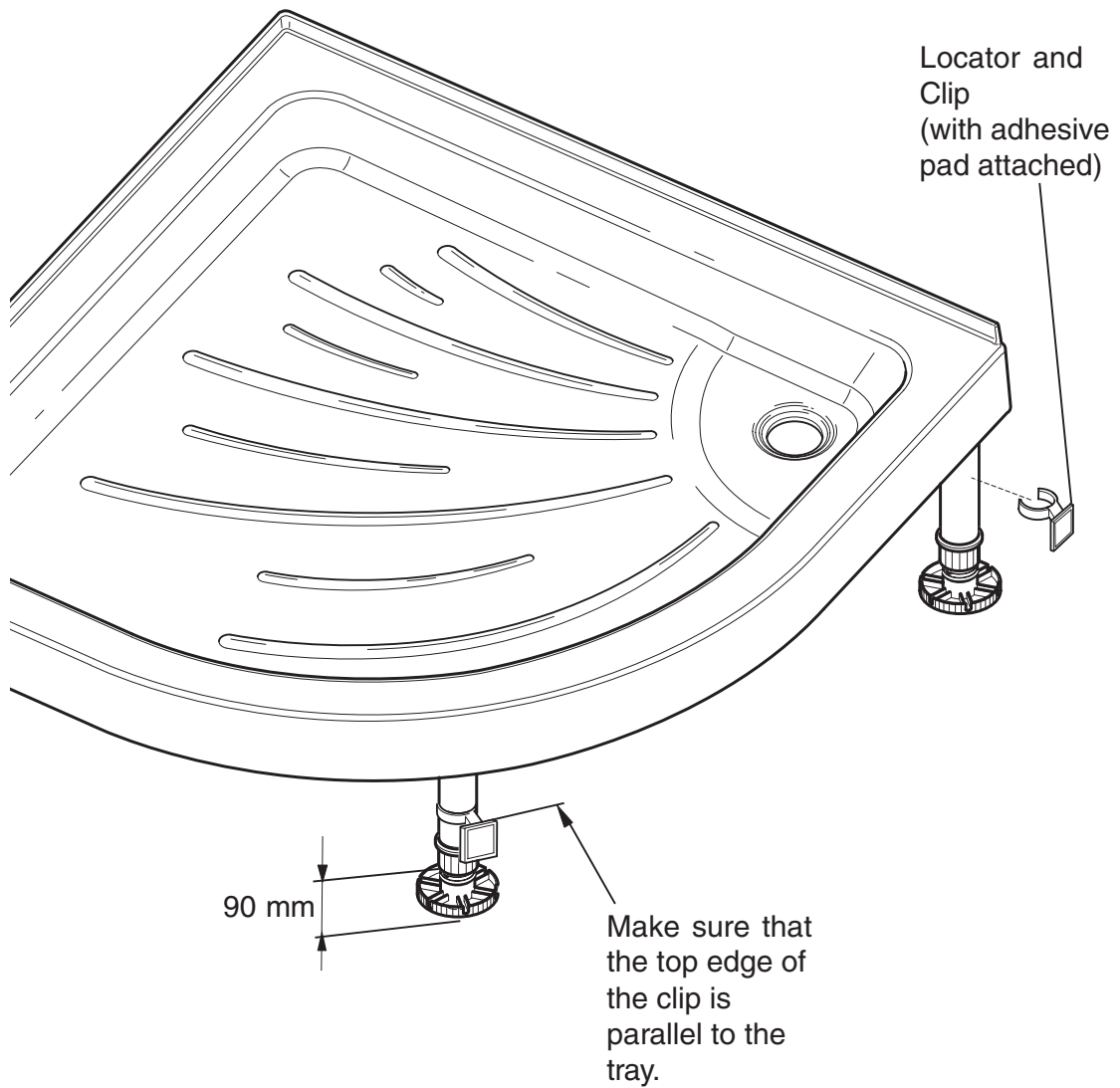
2. Remove the backing from one side of each of the pads and stick the pads to back of locators.
3. Slide the locators onto the clips (refer to Figure 10).



## Assemble the Panel Fixings

Figure 10

4. Slide the clips onto the legs until the bottom edge of the pad is 90 mm from the floor. Make sure that they are parallel to the floor (refer to Figure 11).



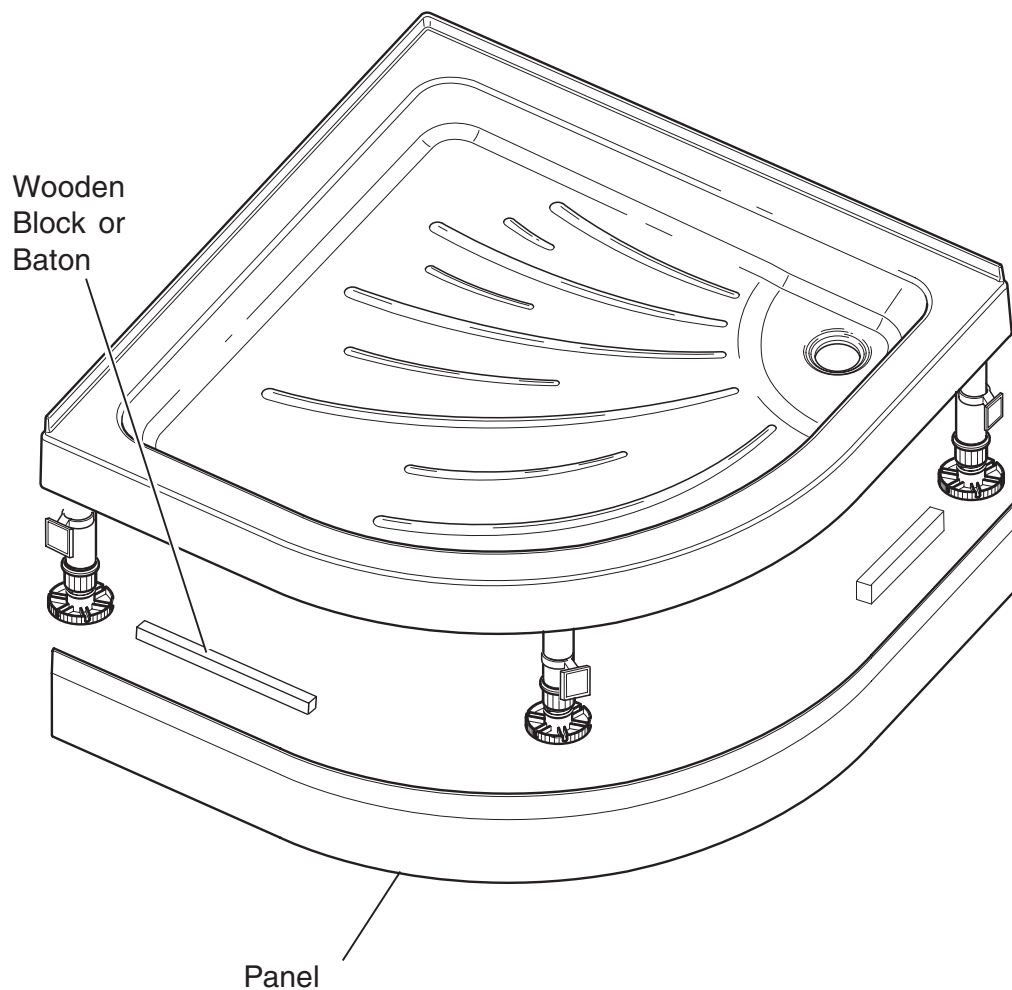
## Install the Locators and Clips

Figure 11

5. Offer up the panel to the tray with the widest flange nearest the floor and make sure that the panel is the correct length.

**Note!** If extra panel stability is required, secure wooden blocks or batons to the floor along the rear edge of the panel as shown.

6. Remove the backing paper from the sticky pads and remove the protective film from the panel.
7. Put the panel in position and press firmly. Continue along the panel making sure that it sticks correctly (refer to Figure 12).
8. Seal the top edge of the panel to the tray wall using a line of silicone sealant.



## Install the Panels

Figure 12

# Maintenance

## General

Providing the shower tray has been correctly installed in accordance with the instructions contained in this guide, difficulties should not arise. If any maintenance is required then it must be carried out by a competent tradesperson for whom the maintenance instructions are provided.

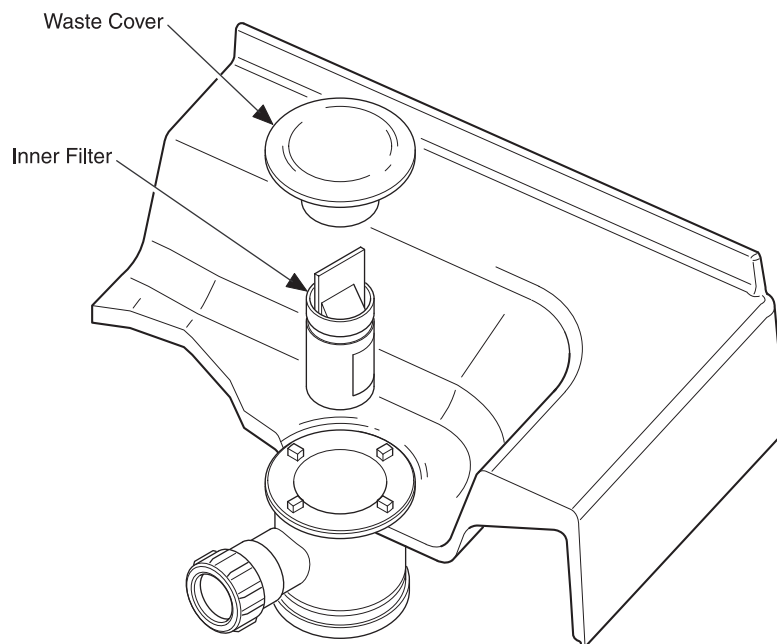
## Cleaning

It is advised that the shower tray is cleaned immediately after use, to remove any insoluble products. Hot soapy water should be used and then the tray should be wiped. Cleaners of gritty or abrasive nature should **never** be used.

The acrylic ABS surface of this shower tray has good resistance properties to acids but should not come into contact with alkalis or organic solvents, such as caustic soda, dry cleaning agents and paint strippers.

## Cleaning the Domed Top Access Waste Trap

1. Remove the waste cover.
2. Unscrew and remove the inner filter.
3. Clean with hot soapy water.
4. Re-assemble in reverse order.



**Clean the Domed Waste**

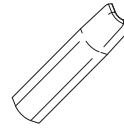
**Figure 13**



# Spare Parts

**1570.002 WH** (white)

Connector (90 Degrees)

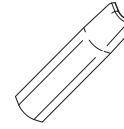


**1570.002 SC** (soft cream)

**1570.002 PG** (pergamon)

**1570.003 WH** (white)

Connector (135 Degrees)



**1570.003 SC** (soft cream)

**1570.003 PG** (pergamon)

**1570.004 WH** (white)

Quadrant Panel

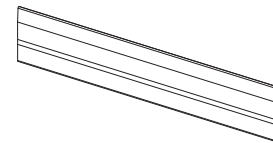


**1570.004 SC** (soft cream)

**1570.004 PG** (pergamon)

**1570.005 WH** (white)

1200 mm Panel



**1570.005 SC** (soft cream)

**1570.005 PG** (pergamon)

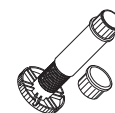
(for use with Square, Rectangle and Pentangle Trays)

**1570.280**

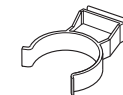
Mira Flight Riser Fittings Pack

Comprising of:

1 Leg



1 Clip



1 Locator



2 Sticky Pads



**1570.296**

6 Leg Pack

**mira**  
Flight

# Notes

# Notes

# Customer Service

## Guarantee of Quality

Mira Showers guarantee products against any defect in materials or workmanship.

**To validate the guarantee, please return your completed registration card.**

Within the guarantee period we will resolve defects, free of charge, by repairing, or replacing parts or modules as we may choose.

To be free of charge, service work must only be undertaken by Kohler Mira Limited or our approved agents in Northern Ireland and Republic of Ireland. **Service under this guarantee does not affect the expiry date. The guarantee on any exchanged parts or product ends when the normal product guarantee period expires.**

## Not covered by this guarantee:

Damage or defects arising from incorrect installation, improper use or lack of maintenance, including build-up of limescale.

Damage or defects if the product is taken apart, repaired or modified by any person not authorised by Kohler Mira Limited or our approved agents.

**This guarantee is in addition to your statutory and other legal rights.**

## What to do if something goes wrong

If when you first use your showertray it doesn't function correctly, first contact your installer to check that installation and commissioning are satisfactory and in accordance with the instructions in this manual. We are on-hand to offer you or your installer any advice you may need.

Should this not resolve the difficulty, simply contact our Customer Services who will give every assistance, and if necessary arrange for our service engineer to visit.

If later the performance of your showertray declines, consult this manual to see whether simple home maintenance is required. Please call our Customer Services to talk the difficulty through, request service under guarantee if applicable, or take advantage of our comprehensive After-Sales service.

**As part of our quality and training programme calls may be recorded or monitored.**

## After Sales Service

Our Customer Services Team is comprehensively trained to provide every assistance you may need: help and advice, spare parts or a service visit.

## Spare Parts

We maintain an extensive stock of spares, and aim to have functional parts available for ten years from the date of final manufacture of the product.

Spares can be purchased direct from Customer Services.

Spares direct will normally be dispatched within two working days. Payment can be made by Visa or Mastercard at the time of ordering. Should payment by cheque be preferred a pro-forma invoice will be sent.

## Customer Service

England, Scotland & Wales

### Mira Showers Customer Services

Telephone: 0870 241 0888  
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For Customers in Northern Ireland

### Wm H Leech & Son Ltd

Telephone: 028 9044 9257 -  
Mon - Fri, 9am-5pm  
Fax: 028 9044 9234 – 24 hours  
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Co Down.  
BT23 6BL

For Customers in Republic of Ireland

### Modern Plant Ltd

Telephone: Dublin 01 4591344  
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Clondalkin,  
Dublin.  
22

Mira Showers  
Kohler Mira Ltd  
Cromwell Road,  
Cheltenham GL52 5EP.

Mira is a registered trade mark.  
The company reserves the right to alter  
product specifications without notice.

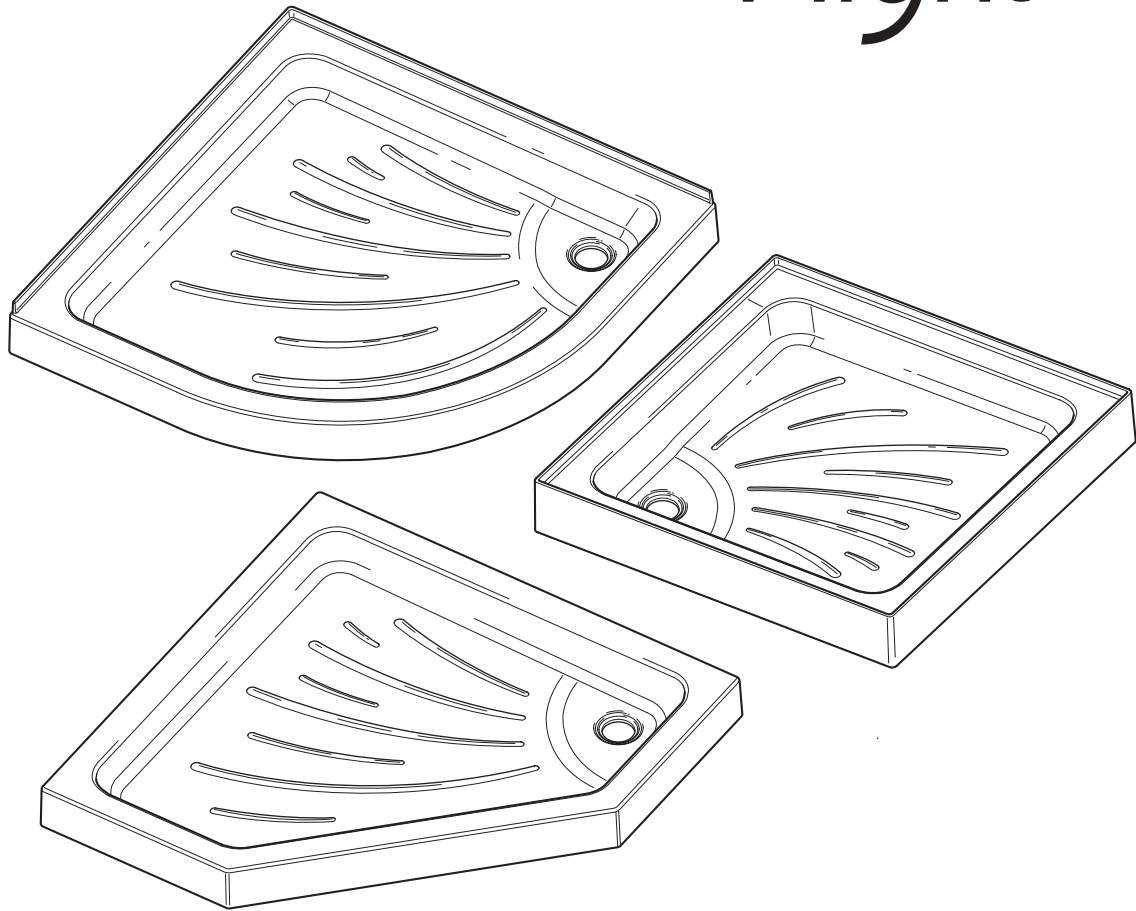
[www.mirashowers.com](http://www.mirashowers.com)



BS EN ISO 9001 : 1994  
Reg. No. FM 14648

**mira**  
Flight

***mira***  
*Flight*



# **Mira Flight Panel kit**

Riser and Non-riser  
**Installation and User Guide**

**These Instructions are to be left with the user**

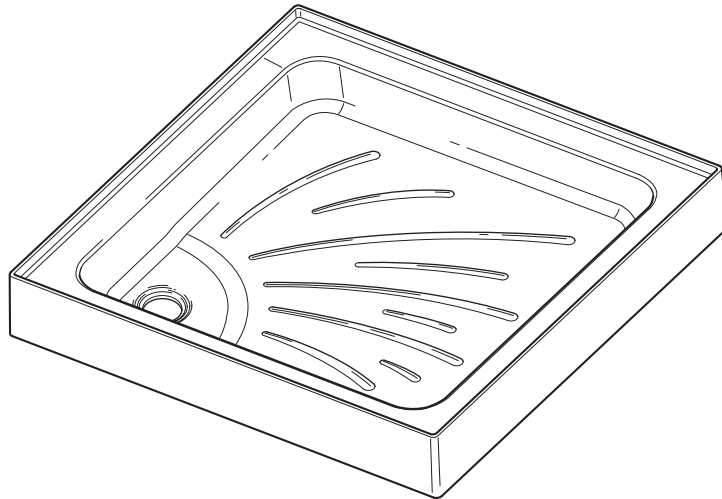
# Contents

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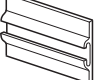
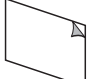



# Pack Contents

Tick the appropriate boxes to familiarise yourself with the part names and to confirm that the parts are included.

## Square or Rectangular Shower Tray



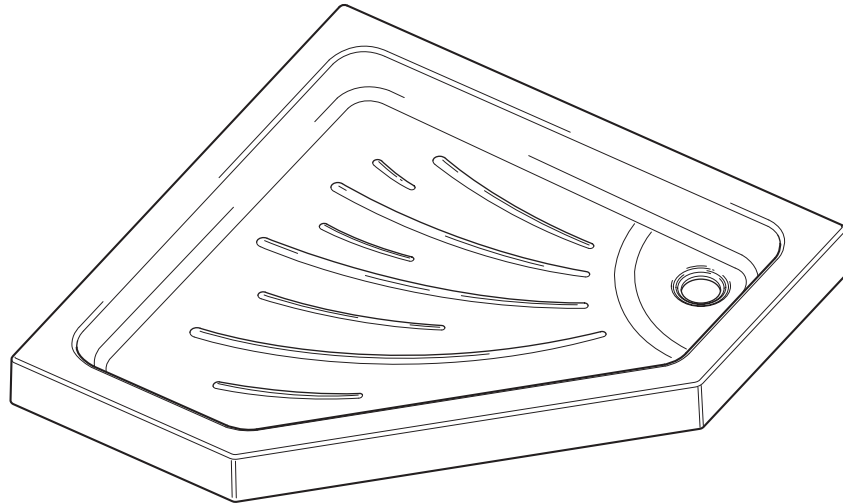
## Square/Rectangular Shower Tray Panel Kit

Description	Number Off		Checked <input checked="" type="checkbox"/>
	Square or 900 x 760 rectangular	Rectangle all other rectangles	
Adjustable Legs 	4	6	
Clips 	5	6	
Locators 	5	6	
Sticky Pads 	6	7	
90° Corner 	1	1	
End Pieces 	2	2	
Panels 	2	2	

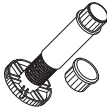

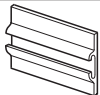




# Pack Contents

Tick the appropriate boxes to familiarise yourself with the part names and to confirm that the parts are included.

## Pentangle Shower Tray



## Pentangle Shower Tray Panel Kit

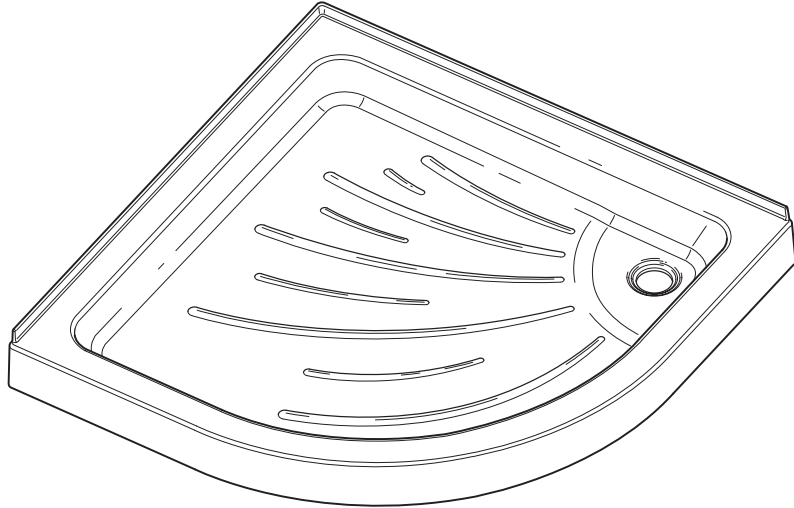
Description	Number Off	Checked <input checked="" type="checkbox"/>
Adjustable Legs 	5	
Clips 	5	
Locators 	5	
Sticky Pads 	6	
135° Corner 	2	
End Pieces 	2	
Panels 	3	



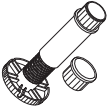

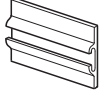



# Pack Contents

Tick the appropriate boxes to familiarise yourself with the part names and to confirm that the parts are included.

## Quadrant Shower Tray



## Quadrant Shower Tray Panel Kit

Description	Number Off	Checked <input checked="" type="checkbox"/>
Adjustable Legs 	4	
Clips 	5	
Locators 	5	
Sticky Pads 	6	
90° Corner 	1	Not Used
Panels 	1	

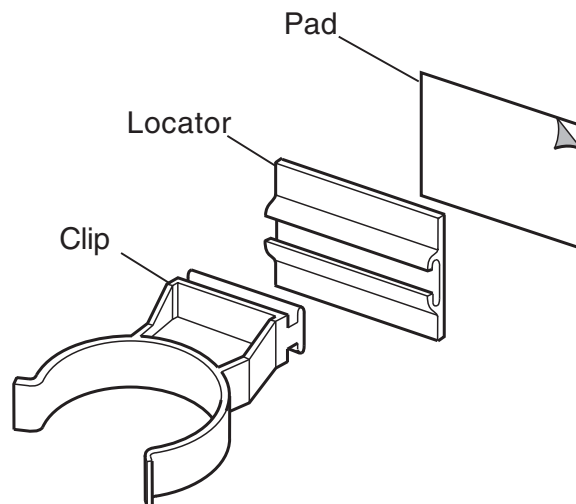
## Basic Panel Installation Procedure - Square/Rectangle

1. Cut the panel to length.

**Note!** When cutting to length, make sure that you take into account the amount of panel that goes into the corner connector and the end piece if required.

**Note!** The end piece is designed to be used against a flat wall surface and cannot be cut. The panel, however, can be cut or shaped to suit the wall profile e.g. skirting board.

2. Remove the backing from one side of each of the pads and stick the pads to the back of the locators.
3. Slide the locators onto the clips (refer to Figure 1).

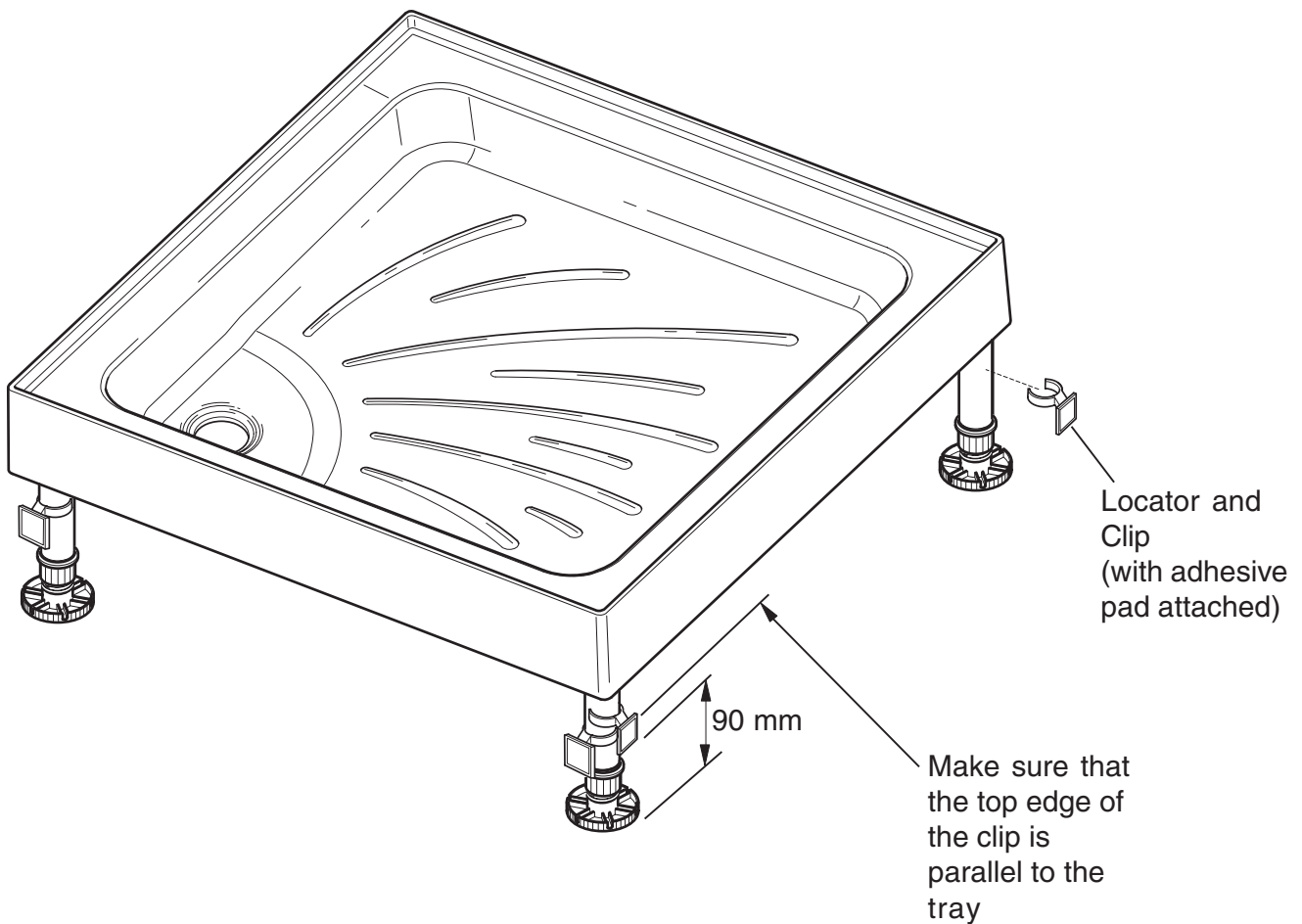


### Assemble the Panel Fixings

Figure 1

- Slide the clips onto the legs until the bottom edge of the pad is 90 mm from the floor. Where two clips are fitted on one leg, one of the clips can be inverted to allow both pads to be located at the same height.

Make sure that they are parallel to the tray edge (refer to Figure 2).



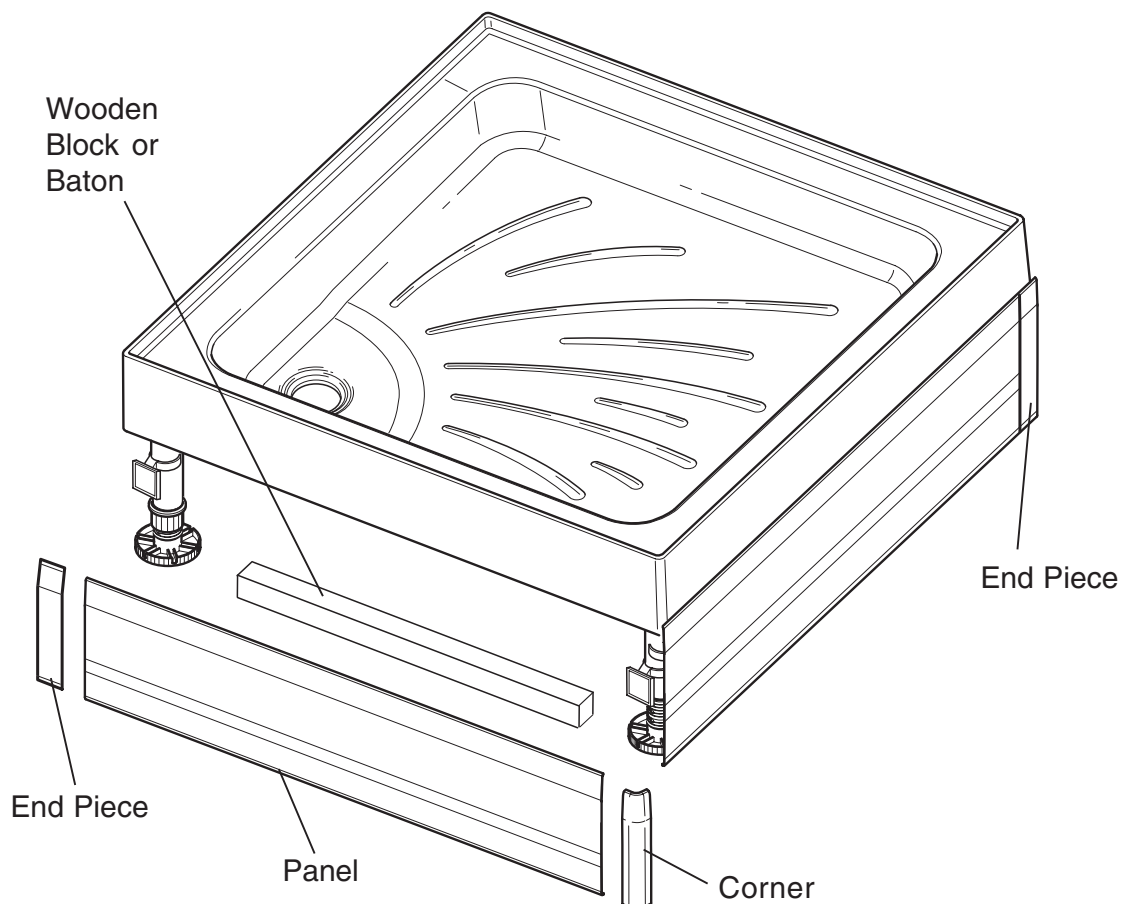
## Install the Locators and Clips

Figure 2

5. Offer up the panel to the tray with the grooves nearest the floor and make sure that the panel is the correct length.

**Note!** If extra panel stability is required, secure wooden blocks or batons to the floor along the rear edge of the panel as shown.

6. Remove the backing paper from the sticky pads and remove the protective film from the panel.
7. If required, fit the end piece onto the panel.
8. Starting at the wall end. Offer the panel up to the locator and press firmly. Continue along the panel making sure that it sticks correctly (refer to Figure 3).
9. Fit the end piece and the corner to the other panel.
10. Fit the corner onto the fixed panel and continue along pressing firmly.
11. Seal the top edge of the panel to the tray wall using a line of silicon sealant.



## Install the Panels

Figure 3

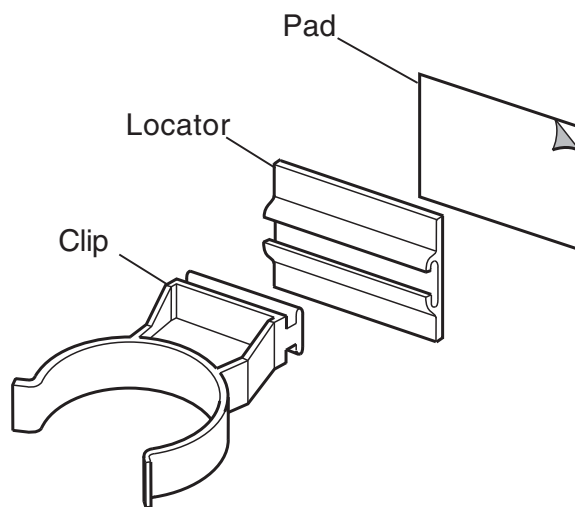
# Basic Panel Installation Procedure - Pentangle

1. Cut the panel to length.

**Note!** When cutting to length, make sure that you take into account the amount of panel that goes into the corner connector and the end piece if required.

**Note!** The end piece is designed to be used against a flat wall surface and cannot be cut. The panel, however, can be cut or shaped to suit the wall profile e.g. skirting board.

2. Remove the backing from one side of each of the pads and stick the pads to back of locators.
3. Slide the locators onto the clips (refer to Figure 4).

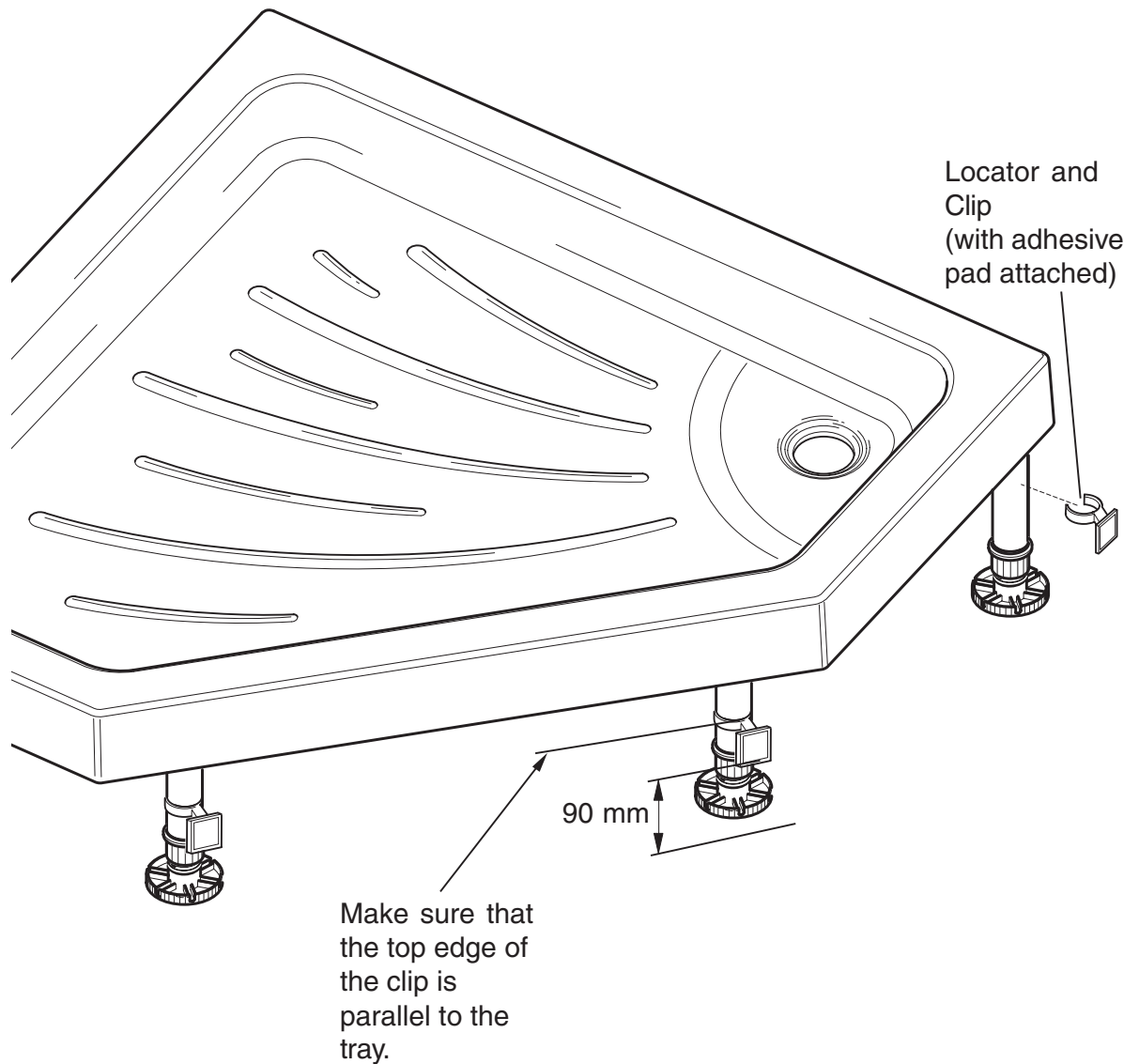


## Assemble the Panel Fixings

Figure 4

- Slide the clips onto the legs until the bottom edge of the pad is 90 mm from the floor.

Make sure that they are parallel to the tray edge (refer to Figure 5).



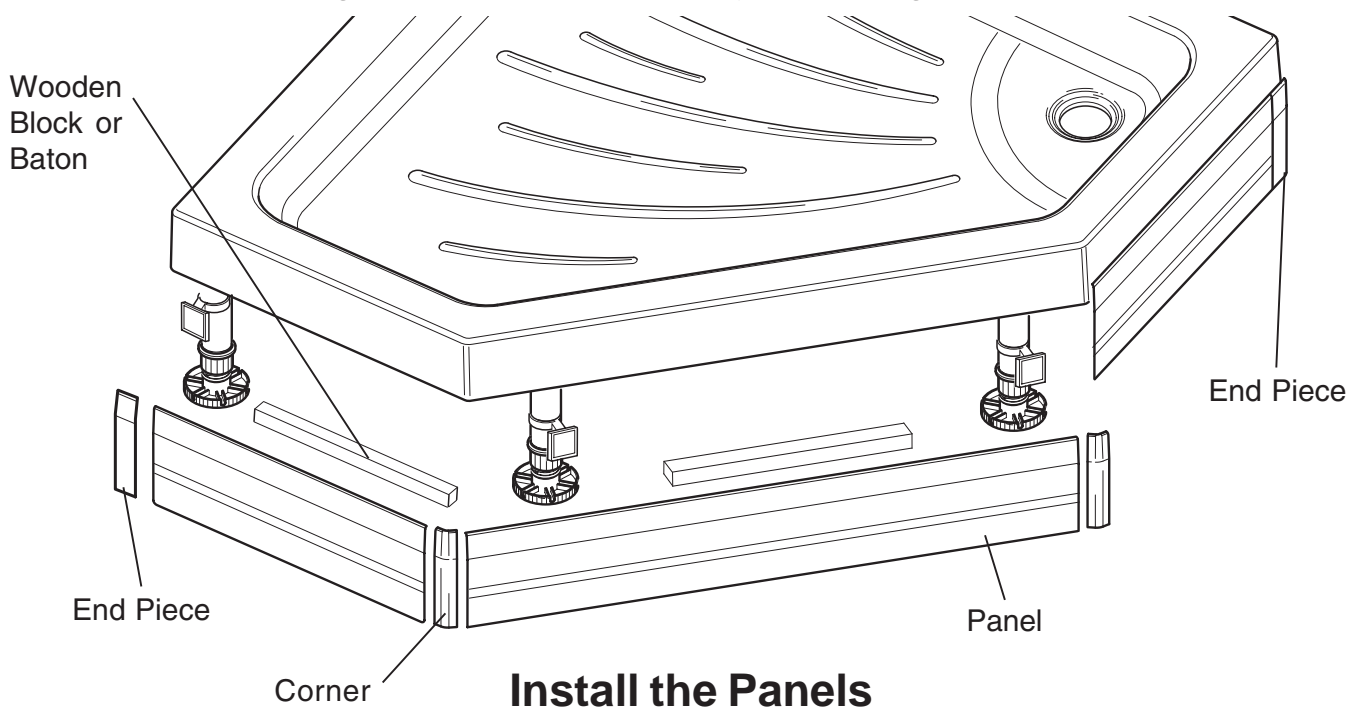
## Install the Locators and Clips

Figure 5

5. Offer up the panel to the tray with the grooves nearest the floor and make sure that the panel is the correct length.

**Note!** If extra panel stability is required, secure wooden blocks or batons to the floor along the rear edge of the panel as shown.

6. Remove the backing paper from the sticky pads and remove the protective film from the panel.
7. If required, fit the end piece onto one of the smaller panels (410 mm).
8. Starting at the wall end. Offer the panel up to the locator and press firmly (refer to Figure 6).
9. Fit the corner onto one end of the larger panel (710 mm) so that it fits onto the fitted panel.
10. Locate onto the fitted panel (410mm) and firmly press onto the pads.
11. If required, fit the end piece onto the other smaller panel (410 mm).
12. Fit the second corner onto one end of the panel (410 mm) so that it fits onto the fitted panel (710 mm).
13. Press the panel firmly onto the locators.
14. Seal the top edge of the panel to the tray wall using a line of silicon sealant.



**Install the Panels**

**Figure 6**

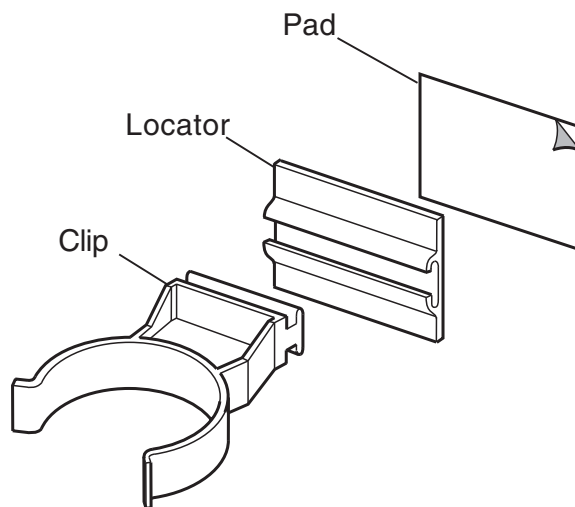
# Basic Panel Installation Procedure - Quadrant

1. Cut the panel to length.

**Note!** When cutting to length, make sure that you take into account the amount of panel that goes into the corner connector.

**Note!** The panel can be cut or shaped to suit the wall profile e.g. skirting board.

2. Remove the backing from one side of each of the pads and stick the pads to back of locators.
3. Slide the locators onto the clips (refer to Figure 7).

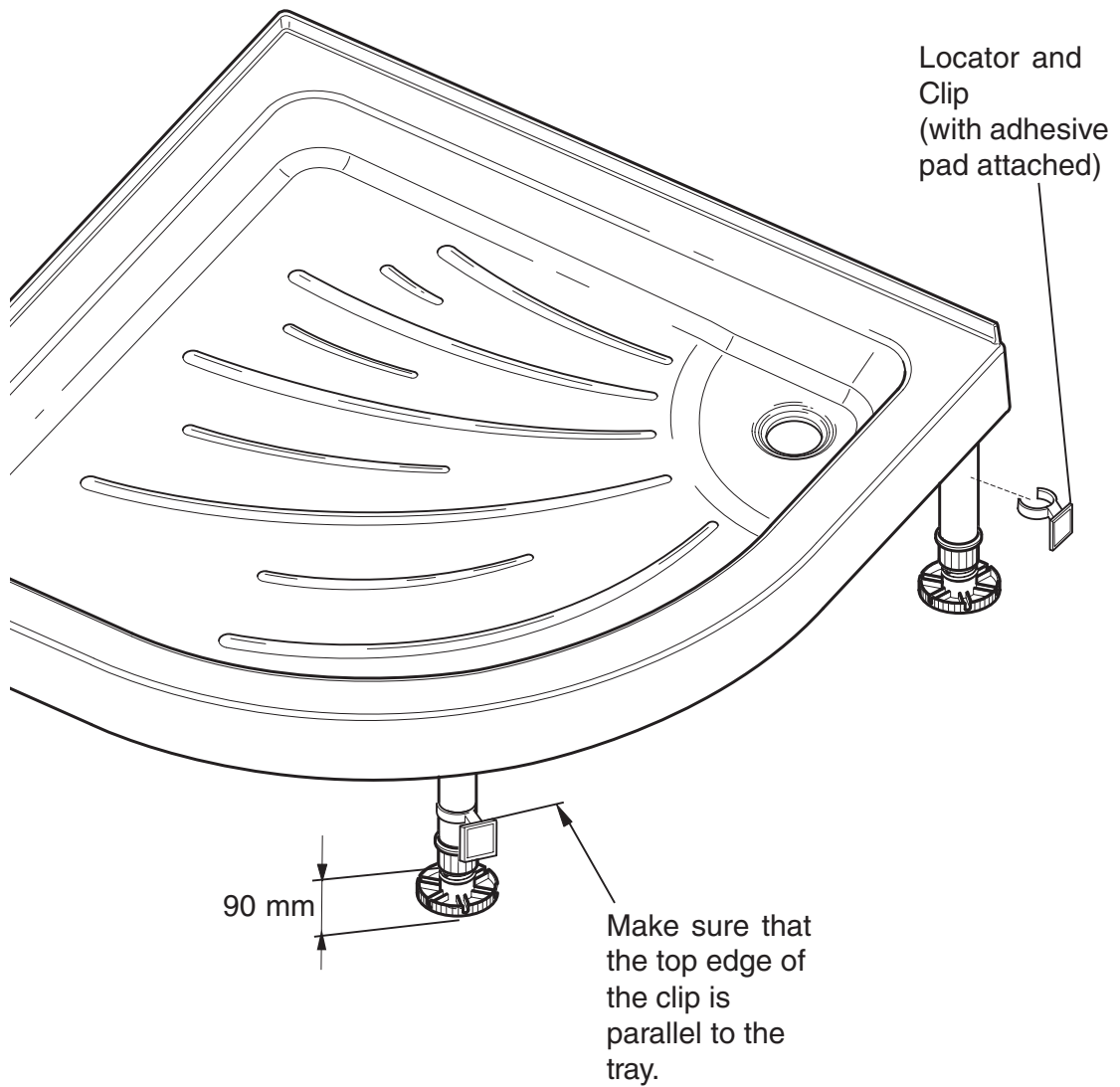


## Assemble the Panel Fixings

Figure 7



4. Slide the clips onto the legs until the bottom edge of the pad is 90 mm from the floor. Make sure that they are parallel to the floor (refer to Figure 8).



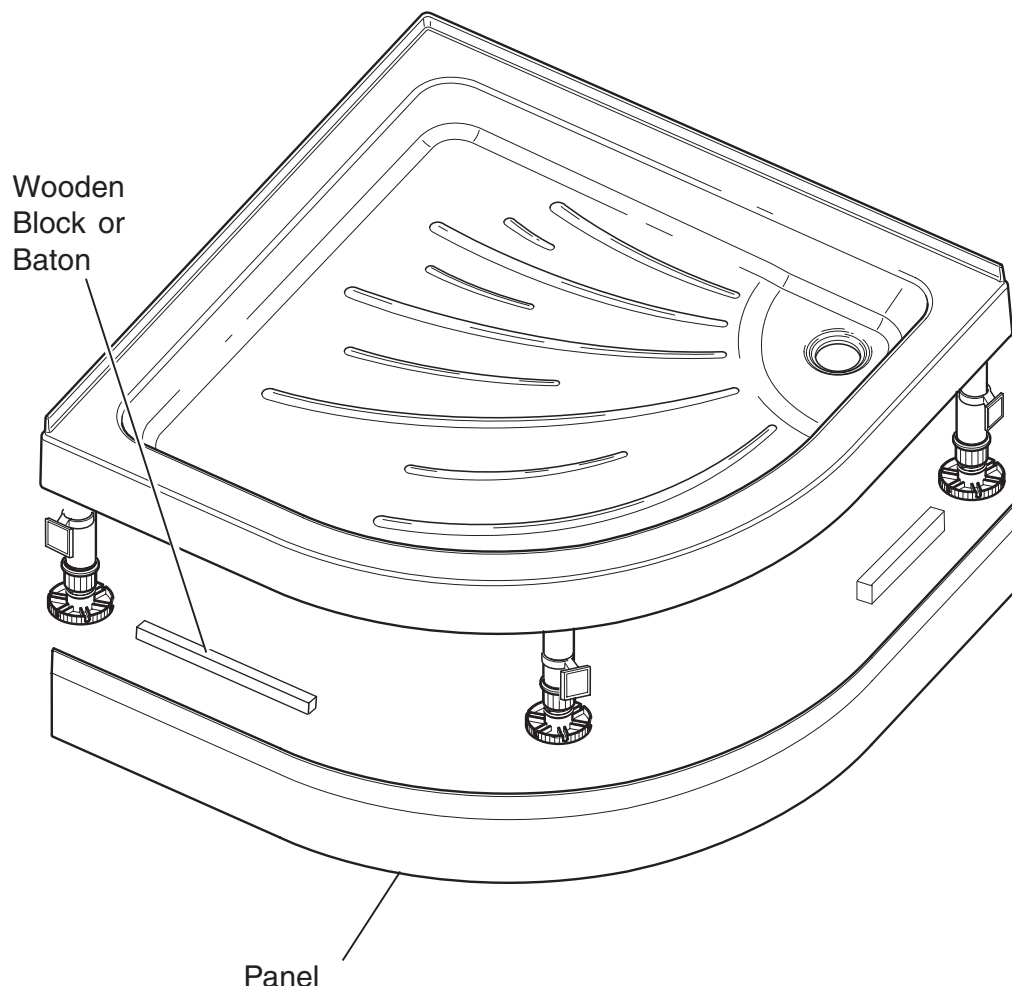
## Install the Locators and Clips

Figure 8

5. Offer up the panel to the tray with the widest flange nearest the floor and make sure that the panel is the correct length.

**Note!** If extra panel stability is required, secure wooden blocks or batons to the floor along the rear edge of the panel as shown.

6. Remove the backing paper from the sticky pads and remove the protective film from the panel.
7. Put the panel in position and press firmly. Continue along the panel making sure that it sticks correctly (refer to Figure 9).
8. Seal the top edge of the panel to the tray wall using a line of silicon sealant.



## Install the Panels

Figure 9

# Notes

# Customer Service

## Guarantee of Quality

Mira Showers guarantee products against any defect in materials or workmanship.

**To validate the guarantee, please return your completed registration card.**

Within the guarantee period we will resolve defects, free of charge, by repairing, or replacing parts or modules as we may choose.

To be free of charge, service work must only be undertaken by Kohler Mira Limited or our approved agents in Northern Ireland and Republic of Ireland.

**Service under this guarantee does not affect the expiry date. The guarantee on any exchanged parts or product ends when the normal product guarantee period expires.**

### Not covered by this guarantee:

Damage or defects arising from incorrect installation, improper use or lack of maintenance, including build-up of limescale.

Damage or defects if the product is taken apart, repaired or modified by any person not authorised by Kohler Mira Limited or our approved agents.

**This guarantee is in addition to your statutory and other legal rights.**

### What to do if something goes wrong

If when you first use your showertray it doesn't function correctly, first contact your installer to check that installation and commissioning are satisfactory and in accordance with the instructions in this manual. We are on-hand to offer you or your installer any advice you may need.

Should this not resolve the difficulty, simply contact our Customer Services who will give every assistance, and if necessary arrange for our service engineer to visit.

If later the performance of your showertray declines, consult this manual to see whether simple home maintenance is required. Please call our Customer Services to talk the difficulty through, request service under guarantee if applicable, or take advantage of our comprehensive After-Sales service.

**As part of our quality and training programme calls may be recorded or monitored.**

## After Sales Service

Our Customer Services Team is comprehensively trained to provide every assistance you may need: help and advice, spare parts or a service visit.

### Spare Parts

We maintain an extensive stock of spares, and aim to have functional parts available for ten years from the date of final manufacture of the product.

Spares can be purchased direct from Customer Services.

Spares direct will normally be dispatched within two working days. Payment can be made by Visa or Mastercard at the time of ordering. Should payment by cheque be preferred a pro-forma invoice will be sent.

### Customer Service

England, Scotland & Wales

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